Personnel Requirements

One of the most important factors in developing good driving rehabilitation programs is the personnel. In order to provide a high quality of service it is recommended that the evaluating and supporting personnel of the program exhibit certain characteristics, such as flexibility, professionalism, caring, assertiveness, thorough training, and solid clinical experience. The following qualifications will provide a better understanding of the requirements to hiring the most qualified personnel for a new driving rehabilitation program:

- Program staff must meet the minimum criteria of training and credentials as a health professional or driving instructor as mandated by the state (Kalina, 1997).

- The candidate is required to have a 4-year health-related degree.

- The candidate must have a professional license.

- The candidate is expected to participate in traffic or driver education in order to become familiar with driver education principles, traffic safety issues, and road rules (Pierce, 2005).

- The candidate should possess the following professional and personality characteristics:
  - Multi-tasking
  - Confident
  - Assertive
  - Caring
  - Flexible
  - Creative
  - Good communication skills
  - Strong critical reasoning skills