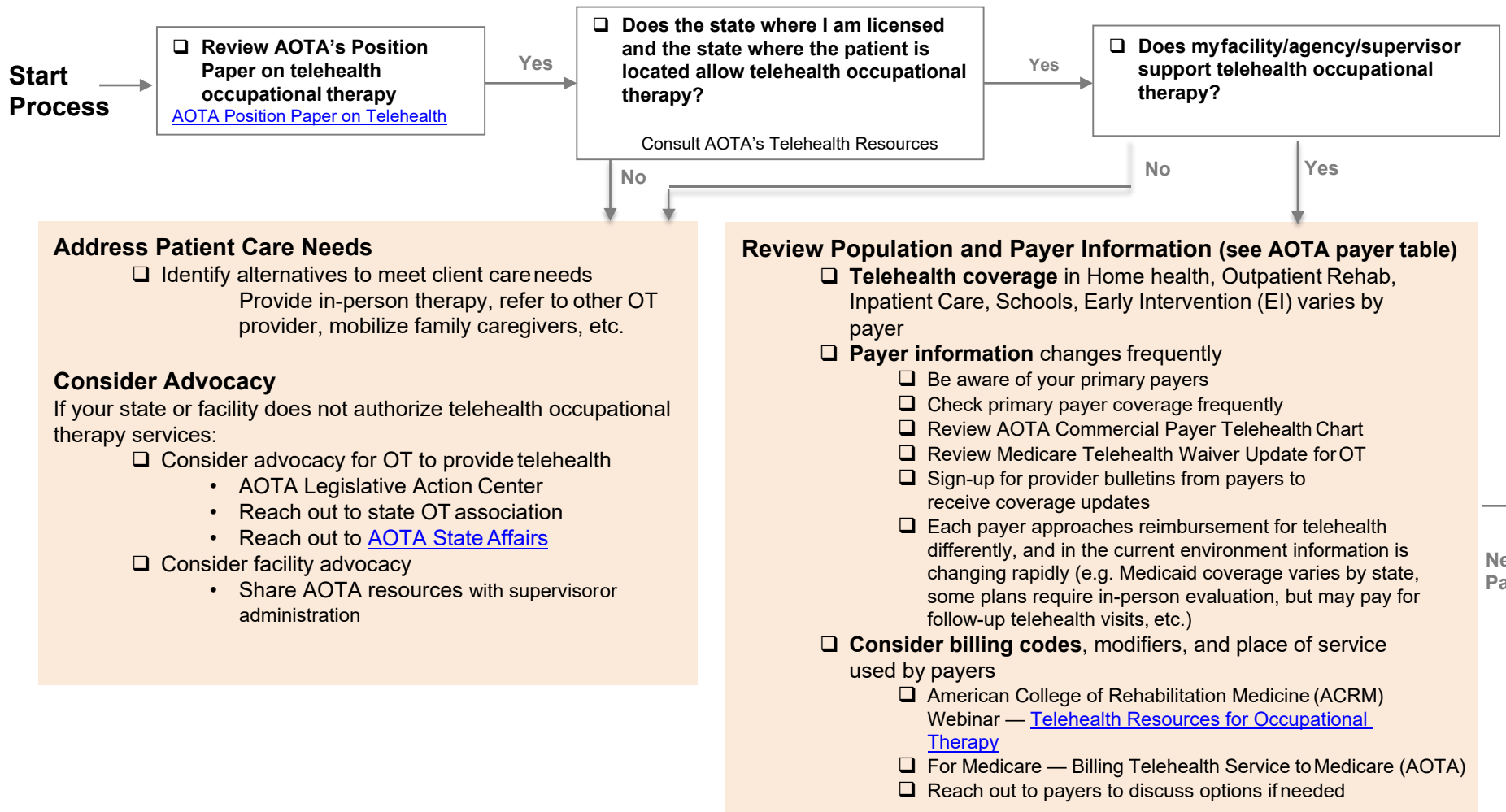


# Occupational Therapy Telehealth Decision Guide



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## Implementing Telehealth

### Regulatory Considerations

- [Consent requirements](#), which may vary by state and payer
- HIPAA Compliance [during COVID-19 Pandemic](#) and [enforcement discretion](#)
- [Business Associate Agreements](#)
- Facility HIPAA Privacy Statement
- [FERPA](#) Compliance (for educational environments)
- State Licensure
  - Location of both practitioner and client affects telehealth regulation (confirm location of client during each visit)
  - OTA ability to provide telehealth varies by state and payer
- Confirm coverage for telehealth with professional liability carrier

### Technical Considerations

- Equipment/Modality, including Video Cameras
- Hardware and Software
  - [HHS HIPAA Compliant Platforms](#)
- Internet Bandwidth
- Technical Support
  - [Health IT Playbook — Learn More About Telehealth](#)
  - [National Telehealth Technology Assessment Resource Center](#)

### Clinical Decision Making

- Risk/Benefit Analysis
  - Specific patient ability to benefit from telehealth
- Treatment Must be Client Centered
  - Continue to rely on the AOTA OT Practice Framework and the Occupational Therapy Code of Ethics
- Timing Considerations—benefits of synchronous vs. asynchronous sessions
- Ethical Considerations
  - Practitioner competency with telehealth- consider competency checklist
  - AOTA Advisory Opinion for the Ethics Commission
- Documentation of Services per AOTA Guidelines
  - Consider telehealth specific documentation requirements with [AHIMA Telemedicine Toolkit](#)
- Track Outcomes
- Patient Satisfaction Survey—Continue to Gather Feedback

## Additional Telehealth Resources

- [AHRQ Sample Telehealth Consent Form](#)
- AOTA Telehealth Resources
- [American Telemedicine Organization](#)
- [FERPA and Virtual Learning](#)
- [gpTRAC Checklist for Initiating Telehealth Services](#)
- [HHS Telehealth Information](#)
- [National Consortium of Telehealth Resource Centers](#)
  - [COVID-19 Telehealth Toolkit](#)
- [Telehealth Etiquette](#)
- [Telehealth Share](#)